



March 16, 2020

VIA ELECTRONIC MAIL

Texas Department of State Health Services
Open Records Request
1100 West 49th Street
Austin, Texas 78756-3199
openrecords@dshs.texas.gov

Re: Open Records Request

Dear Open Records Officer:

Pursuant to the Texas Public Information Act, as codified at Tex. Code ch. 552, American Oversight makes the following request for public records.

Requested Records

American Oversight requests that the Texas Department of State Health Services please promptly produce the following records:

All email communications (including emails, email attachments, and calendar invitations) between A) the specified officials at the Texas Department of State Health Services and B) the representatives of the federal government specified in the chart below that contain any of the key terms listed after the chart:

A. Officials of the Texas Department of State Health Services	B. Representatives of the U.S. Federal Government
<ul style="list-style-type: none"> i. Commissioner of the Texas Department of State Health Services, Dr. John Hellerstedt ii. Anyone in the Commissioner’s office tasked with or responsible for communicating with federal health authorities regarding the COVID-19 outbreak iii. Associate Commissioner for Laboratory & Infectious Diseases, Imelda Garcia iv. Anyone in the Associate Commissioner’s office tasked with or responsible for communicating with 	<ul style="list-style-type: none"> i. Representatives of the U.S. Centers for Disease Control and Prevention (CDC), including individuals having email addresses ending in cdc.gov ii. Representatives of the U.S. Food and Drug Administration (FDA), including individuals having email addresses ending in fda.gov iii. Representatives of the U.S. Department of Health and Human Services (HHS), including individuals having email addresses ending in hhs.gov iv. Representatives of the Executive Office of the President (EOP), including



federal health authorities regarding the COVID-19 outbreak	individuals having email addresses ending in eop.gov
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Key Terms:

- i. Test
- ii. Tests
- iii. Testing
- iv. coronavirus
- v. "COVID-19"
- vi. "COVID 19"
- vii. "COVID19"
- viii. "SARS-cov-2"
- ix. "2019-nCoV"
- x. EUA
- xi. "Emergency Use Authorization"
- xii. "Authorization of Emergency Use"
- xiii. Kit
- xiv. LDT
- xv. CLIA
- xvi. PCR
- xvii. PUI
- xviii. Epidemic
- xix. Pandemic
- xx. Wuhan
- xxi. Hubei
- xxii. Lackland
- xxiii. JBSA
- xxiv. Evacuat*
- xxv. "defective"
- xxvi. "Laboratory Response Network"
- xxvii. LRN
- xxviii. "Task Force on Infectious Disease"
- xxix. "Task Force"
- xxx. "Infectious Disease Preparedness"
- xxxi. "South by Southwest"
- xxxii. SXSX

Please provide all responsive records from February 1, 2020, through March 11, 2020.

We hope that your agency is able to perform back-end IT searches of email records without requiring the identified custodians to search their records. If this is not the case, please contact us, and we will work to narrow or delay processing of this request to reduce the burden on key health officials during this period.

American Oversight seeks all responsive records regardless of format, medium, or physical characteristics. In conducting your search, please understand the term “record” in its broadest sense, to include any written, typed, recorded, graphic, printed, or audio material of any kind. We seek records of any kind, including electronic records, audiotapes, videotapes, and photographs, as well as letters, emails, facsimiles, telephone messages, voice mail messages and transcripts, notes, or minutes of any meetings, telephone conversations or discussions. Our request includes any attachments to these records. **No category of material should be omitted from search, collection, and production.**

In addition, American Oversight insists that your office use the most up-to-date technologies to search for responsive information and take steps to ensure that the most complete repositories of information are searched. American Oversight is available to work with you to craft appropriate search terms. **However, custodian searches are still required; governmental authorities may not have direct access to files stored in .PST files, outside of network drives, in paper format, or in personal email accounts.**

Please search all records regarding official business. **You may not exclude searches of files or emails in the personal custody of your officials, such as personal email accounts.** Emails conducting government business sent or received on the personal account of a governmental authority’s officer or employee constitutes a record for purposes of the Texas Public Information Act.¹

In the event some portions of the requested records are properly exempt from disclosure, please disclose any reasonably segregable non-exempt portions of the requested records. If it is your position that a document contains non-exempt segments, but that those non-exempt segments are so dispersed throughout the document as to make segregation impossible, please state what portion of the document is non-exempt, and how the material is dispersed throughout the document. If a request is denied in whole, please state specifically that it is not reasonable to segregate portions of the record for release.

Please take appropriate steps to ensure that records responsive to this request are not deleted by your office before the completion of processing for this request. If records potentially responsive to this request are likely to be located on systems where they are subject to potential deletion, including on a scheduled basis, please take steps to prevent that deletion, including, as appropriate, by instituting a litigation hold on those records.

To ensure that this request is properly construed, that searches are conducted in an adequate but efficient manner, and that extraneous costs are not incurred, American Oversight welcomes an opportunity to discuss its request with you before you undertake your search or incur search or duplication costs. By working together at the outset, American Oversight and the Office of the Governor can decrease the likelihood of costly and time-consuming litigation in the future.

¹ Tex. Code § 552.002(a-2); *see also Adkisson v. Paxton*, 459 S.W.3d 761, 773 (Tex. App. 2015).

Where possible, please provide responsive material in electronic format by email or in PDF or TIF format on a USB drive. Please send any responsive material being sent by mail to American Oversight, 1030 15th Street NW, Suite B255, Washington, DC 20005. If it will accelerate release of responsive records to American Oversight, please also provide responsive material on a rolling basis.

Fee Waiver Request

In accordance with Tex. Code § 552.267(a), American Oversight requests a waiver of fees associated with processing this request for records because such a waiver “is in the public interest because providing the copy of the information primarily benefits the general public.” The requested records are directly related to the work of Texas public servants and possess the potential to shed light on the state’s response to an ongoing public health emergency, including whether and how guidance from the federal government has affected Texas’s response.

Release of the requested records will primarily benefit the public.² As a 501(c)(3) nonprofit, American Oversight does not have a commercial purpose and the release of the requested records is not in American Oversight’s financial interest but is rather in the public interest. American Oversight is committed to transparency and makes the responses governmental authorities provide to public records requests publicly available. As noted, the subject of this request is a matter of public interest, and the public would benefit from an enhanced understanding of the government’s activities through American Oversight’s analysis and publication of these records. American Oversight’s mission is to promote transparency in government, to educate the public about government activities, and to ensure the accountability of government officials. American Oversight uses the information gathered, and its analysis of it, to educate the public through reports, press releases, or other media. American Oversight also makes materials it gathers available on its public website and promotes their availability on social media platforms, such as Facebook and Twitter.³ American Oversight has demonstrated its commitment to the public disclosure of documents and creation of editorial content. For example, after receiving records regarding an ethics waiver received by a senior United States Department of Justice (DOJ) attorney,⁴ American Oversight promptly posted the records to its website and published an analysis of what the records reflected about DOJ’s process for ethics waivers.⁵ As another example, American Oversight has a project called “Audit the Wall,” where the organization is gathering and analyzing information and

² Tex. Code § 552.267(a).

³ American Oversight currently has approximately 16,100 followers on Facebook and 102,400 followers on Twitter. American Oversight, FACEBOOK, <https://www.facebook.com/weareoversight/> (last visited March 12, 2020); American Oversight (@weareoversight), TWITTER, <https://twitter.com/weareoversight> (last visited March 12, 2020).

⁴ *DOJ Records Relating to Solicitor General Noel Francisco’s Recusal*, AMERICAN OVERSIGHT, <https://www.americanoversight.org/document/doj-civil-division-response-noel-francisco-compliance>.

⁵ *Francisco & the Travel Ban: What We Learned from the DOJ Documents*, AMERICAN OVERSIGHT, <https://www.americanoversight.org/francisco-the-travel-ban-what-we-learned-from-the-doj-documents>.

commenting on public releases of information related to the administration's proposed construction of a barrier along the U.S.-Mexico border.⁶ American Oversight similarly intends to engage with media outlets in Texas to ensure that the general public within the state has access to the information American Oversight obtains.

Accordingly, American Oversight qualifies for a fee waiver. If the Office of the Governor denies a fee waiver, please notify American Oversight of any anticipated fees or costs in excess of \$100 prior to incurring such costs or fees.

Conclusion

We share a common mission to promote transparency in government. American Oversight looks forward to working with the Office of the Governor on this request. If you do not understand any part of this request, have any questions, or foresee any problems in fully releasing the requested records, please contact Emma Lewis at foia@americanoversight.org or (202) 919-6303. Also, if American Oversight's request for a fee waiver is not granted in full, please contact us immediately upon making such a determination.

Sincerely,

A handwritten signature in blue ink that reads "Austin R. Evers". The signature is fluid and cursive, with a long horizontal flourish extending to the left.

Austin R. Evers
Executive Director
American Oversight

⁶ *Audit the Wall*, AMERICAN OVERSIGHT, <https://www.americanoversight.org/investigation/audit-the-wall>.